Harikisan Jajoo Education Sanstha Yavatmal.

COLLEGE OF MANAGEMENT AND COMPUTER SCIENCE, YAVATMAL.

CMCS

(Affiliated to Santa Gadge Baba Amravati University, Amravati) College Code - 457 / MBA Code -1106

Address :- 13/4 (A), Behind Naringe Nagar, Dhamangaon Road, Yavatmal - 445001 (M.S.)

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Ref. No. Date :- _____

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COLLEGE OF MANAGEMENT & COMPUTER SCIENCE, YAVATMAL 457

PRINCIPAL
College of Management And
Computer Science, Yavatmal

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2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance

The primary purpose of higher education is creation of knowledge and propagation for the Development of world through innovation and creation of prepared minds of students. Hence, Higher education institutions are increasingly recognizing and are placing greater emphasis on meeting the expectations and needs of their students.

Our Institution has administered student satisfaction surveys in order to elicit student opinion and perspective regarding institutional environment, programs, and services. We have prepared Student survey forms with certain questionnaire. The questionnaire and the respective responses that we received are given in the table.

Total number of students those who participated in the survey are 265.

Sr. No.	Questionnaire	Excellent	Very Good	Good	Average
1	Infrastructure facilities such as classrooms, Sanitation, sports/games, drinking water, etc. available in the college	40	145	35	45
2	Parking Facilities	72	170	15	8
3	Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.	60	195	6	4
4	Lab facilities available in computer science department.	45	190	16	14
5	The functioning of the placement cell	59	188	17	1
6	Efforts by the college to improve the quality of teaching and learning.	15	122	110	18
7	Mechanism of Grievances redressal	35	169	54	7
8	Helpfulness by the college administrative staff	12	29	162	62
9	Examination and evaluation system	56	119	70	20
10	Encouragement provided to the students for participation in intercollegiate competitions	69	120	64	12
11	Discipline practices followed in the campus	18	115	70	62
12	Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.	27	161	64	13

***The result of the survey is shown in the form of Pie chart attached herewith this report.**

Dr. Atul Shingarwade
IQAC Coordinator
IQAC Co-ordinator
College of Management And
Computer Science,Yavatmal

COLLEGE OF MANAGEMENT & COMPUTER SCIENCE, YAVATMAL
457

Prof. Ritesh Chandak
Principal
PRINCIPAL
College of Management And
Computer Science,Yavatmal.

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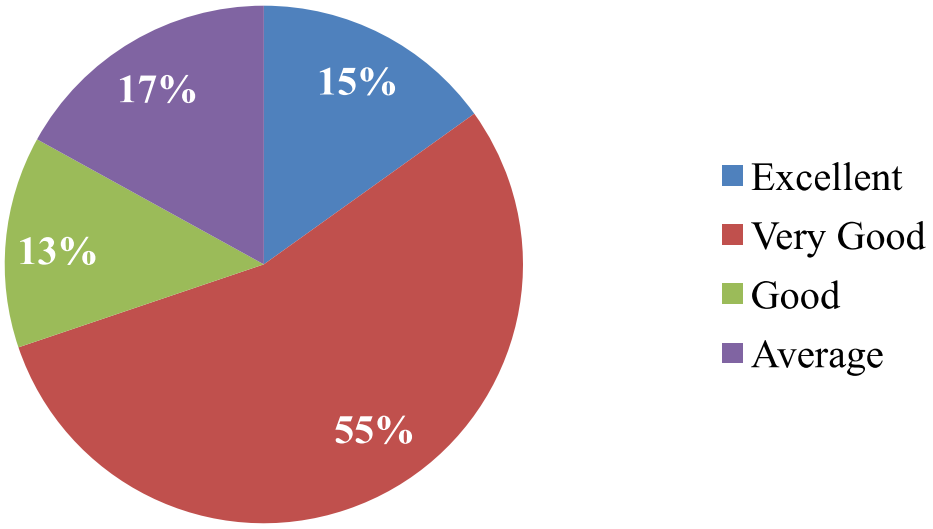
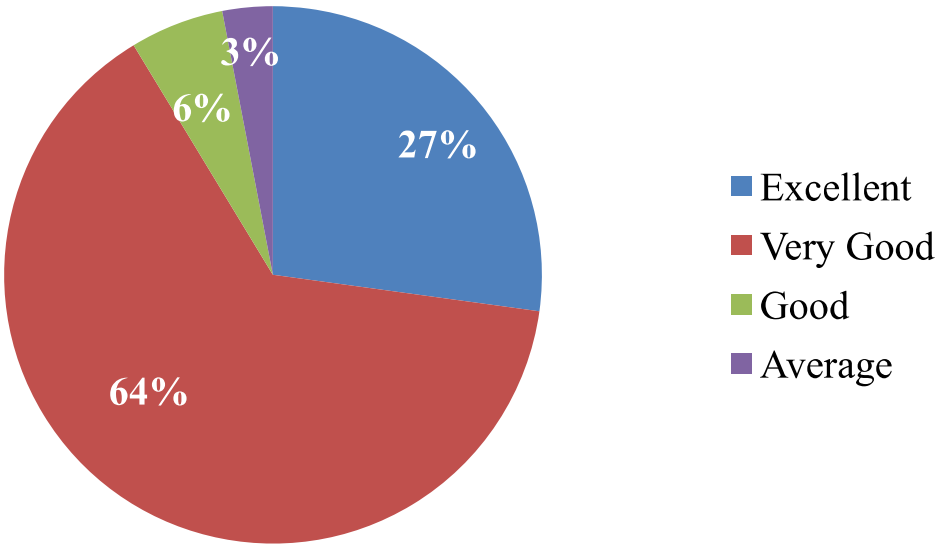
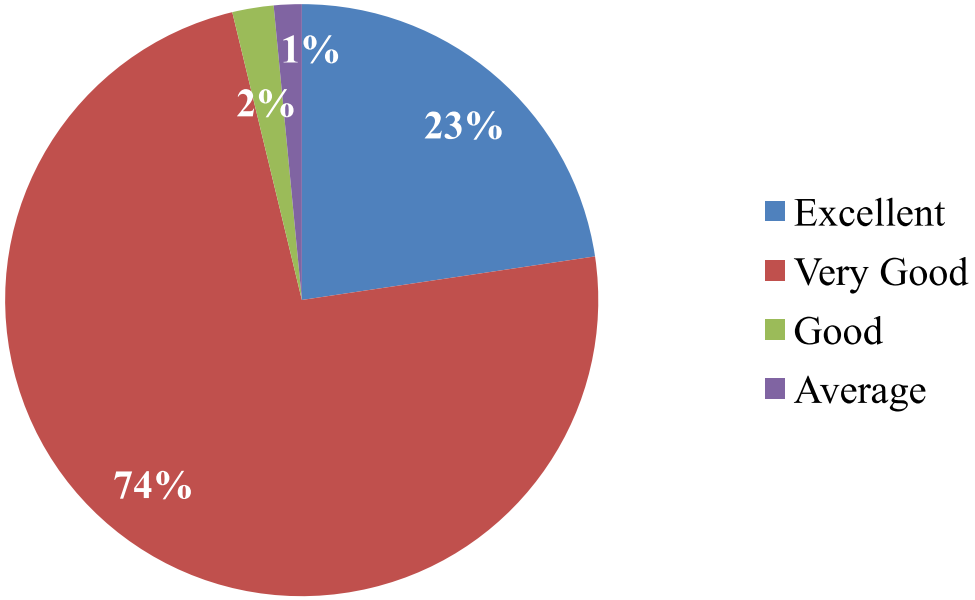
Infrastructure facilities such as classrooms, Sanitation, sports/games, drinking water, etc. available in the college



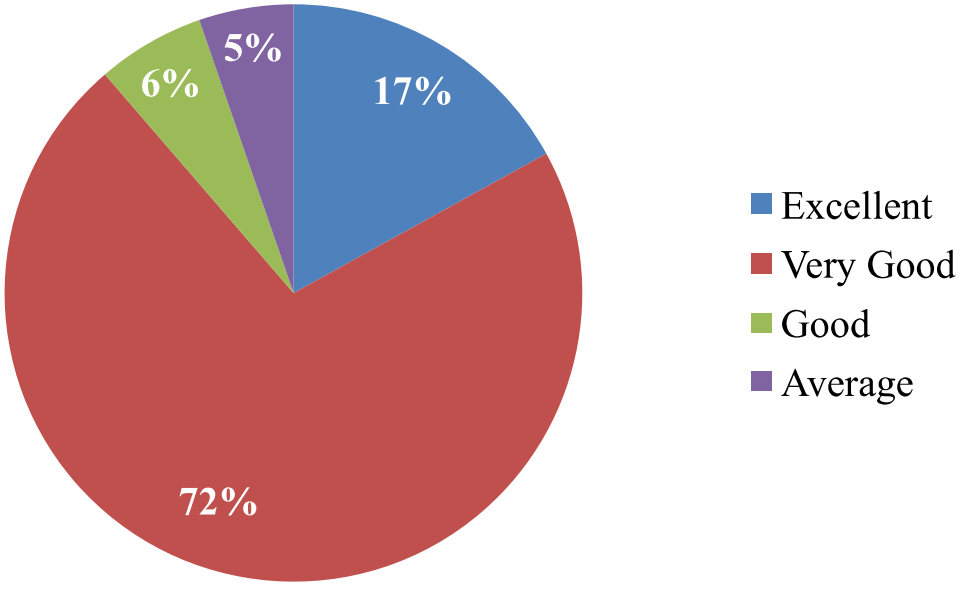
Learning resources available viz.Text books, Magazines, Newspapers, Reference books, E-resources etc.

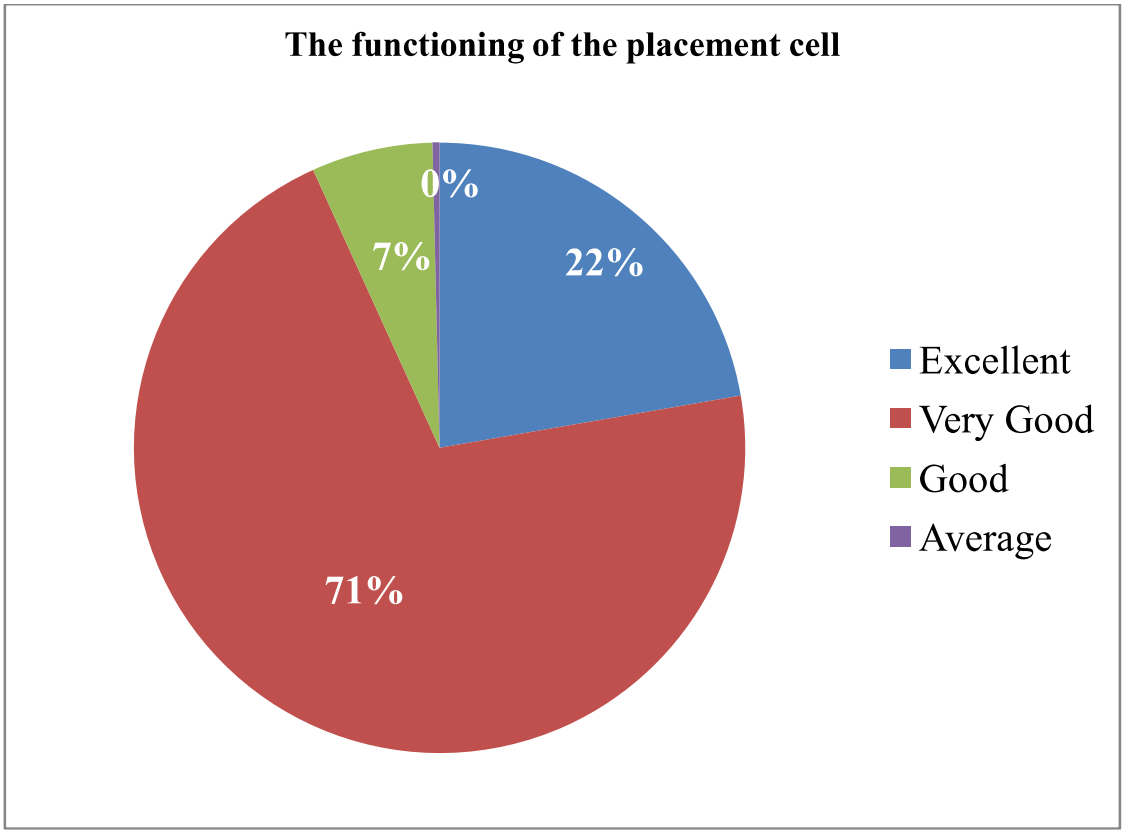


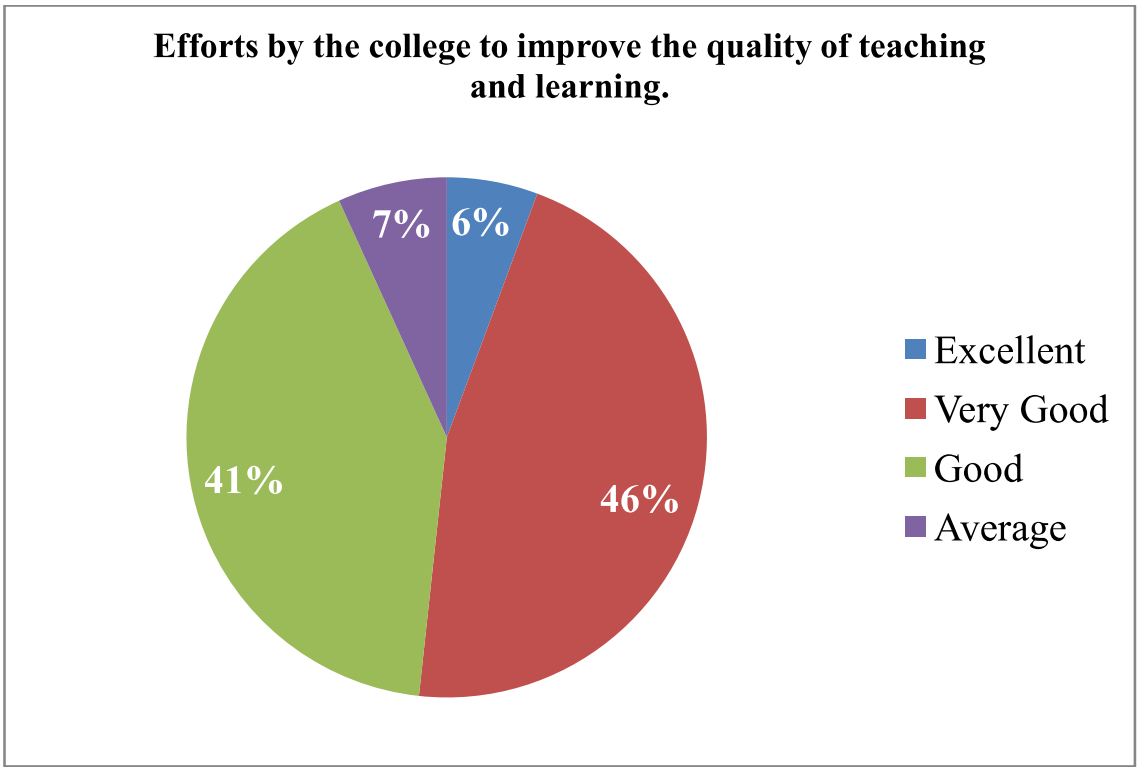
Learning resources available viz.Text books, Magazines, Newspapers, Reference books, E-resources etc.

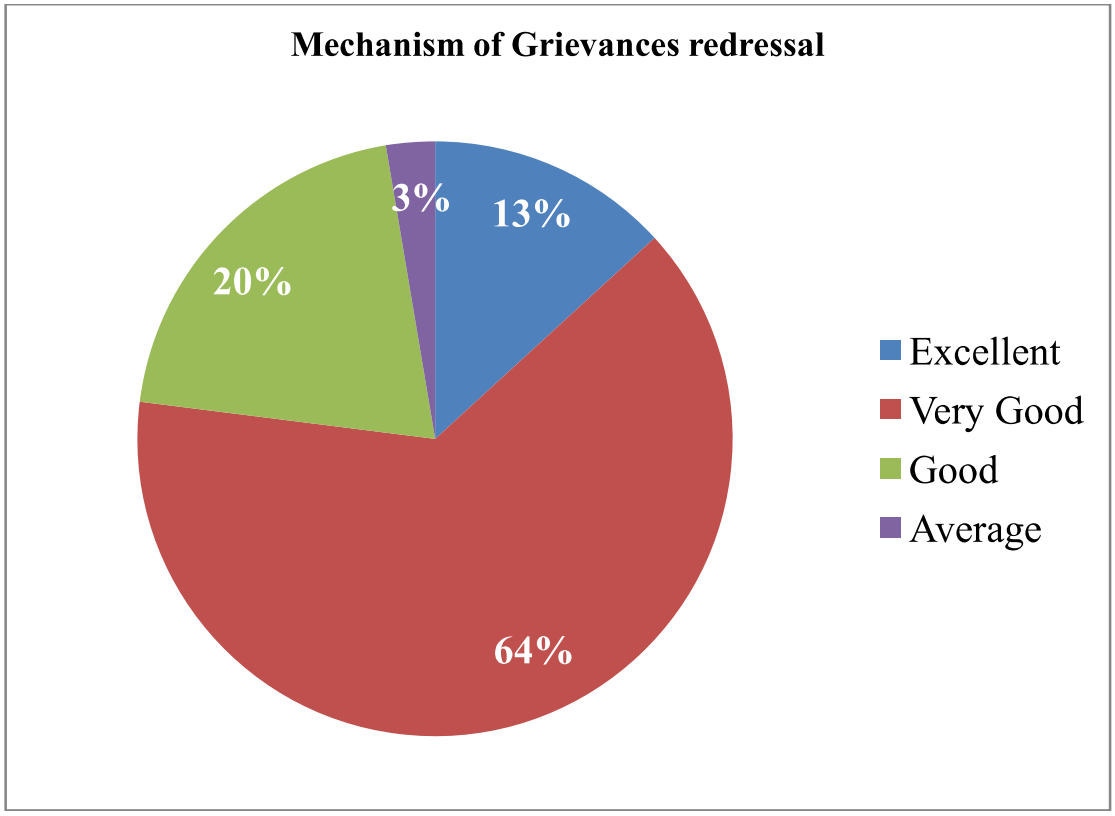


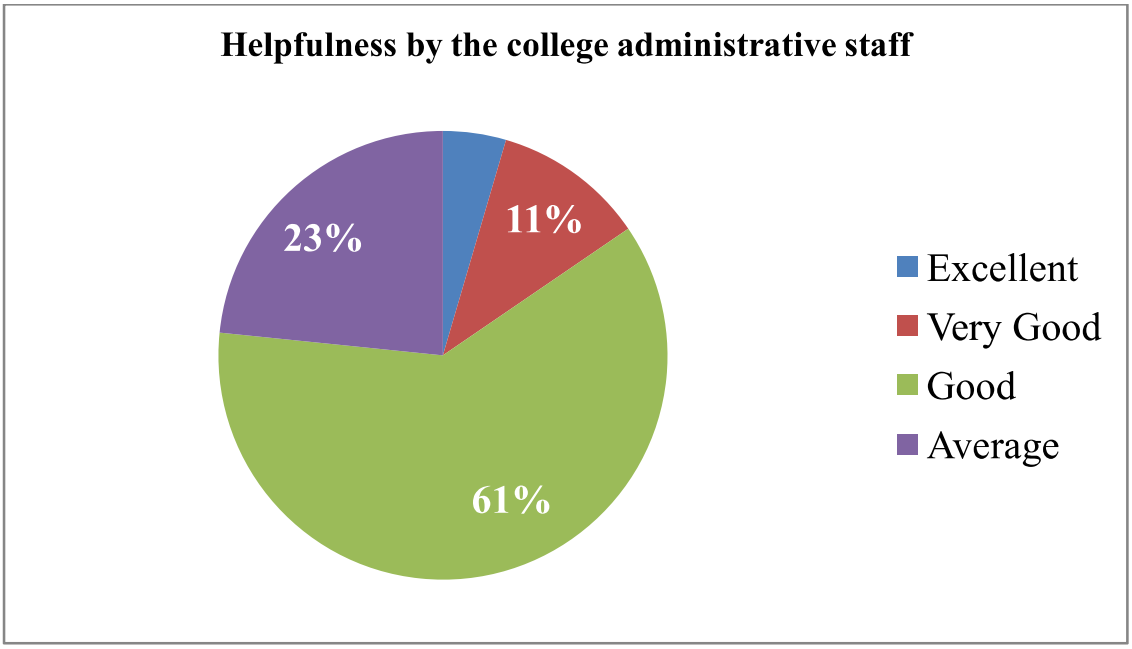
Lab facilities available in computer science department.

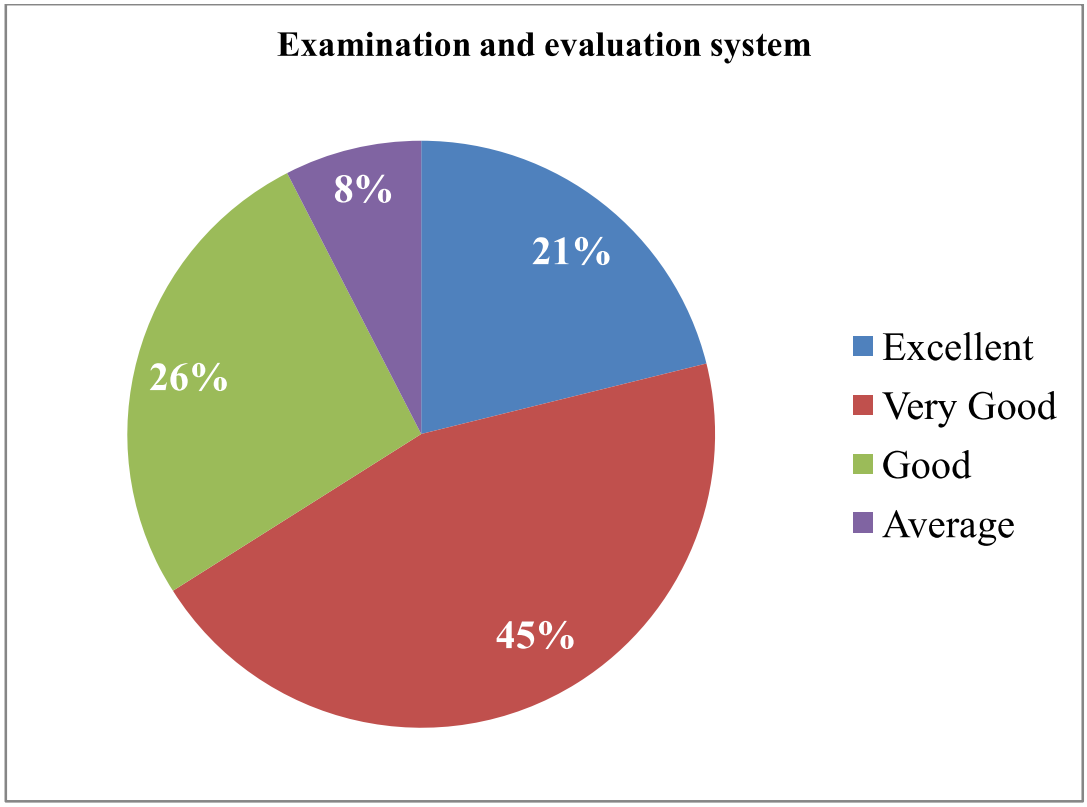


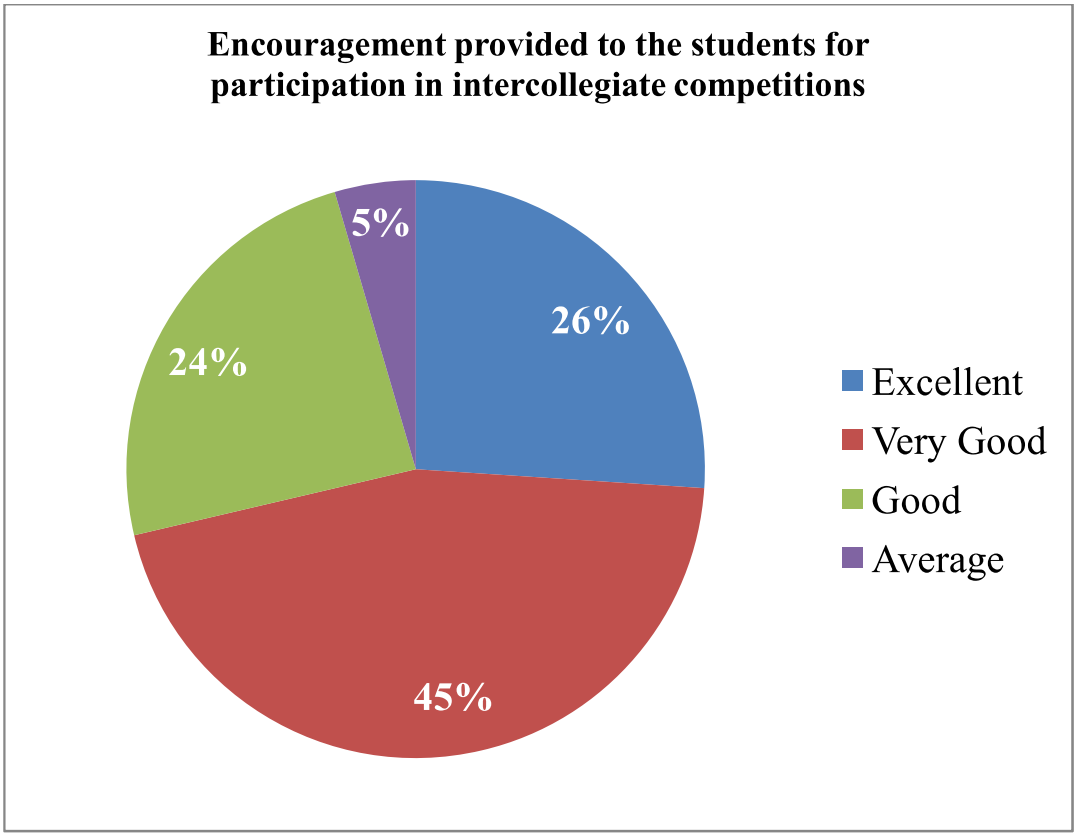

The functioning of the placement cell
0%
7%
22%
71%
Excellent
Very Good
Good
Average

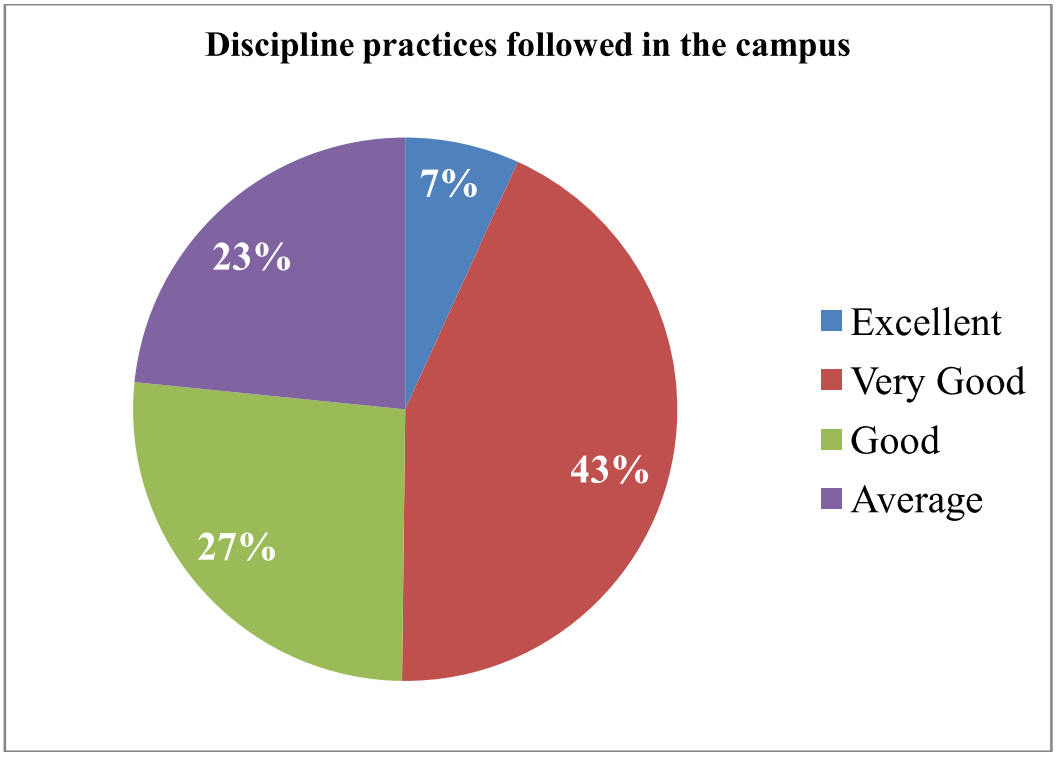

Efforts by the college to improve the quality of teaching and learning.
7%
6%
41%
46%
Excellent
Very Good
Good
Average

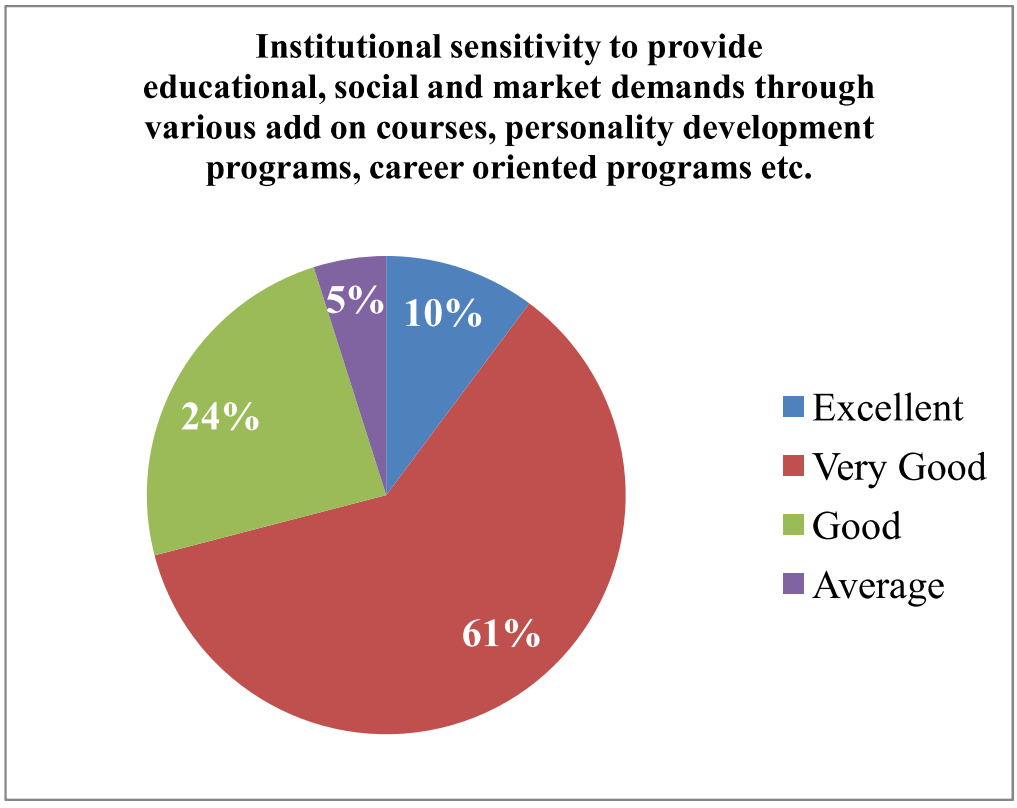

Mechanism of Grievances redressal
3%
13%
20%
64%
Excellent
Very Good
Good
Average


Helpfulness by the college administrative staff
11%
23%
61%
Excellent
Very Good
Good
Average


Examination and evaluation system
8%
21%
26%
45%
Excellent
Very Good
Good
Average


Encouragement provided to the students for participation in intercollegiate competitions
5%
26%
24%
45%
Excellent
Very Good
Good
Average


Discipline practices followed in the campus
7%
43%
27%
23%
Excellent
Very Good
Good
Average


Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.
10%
61%
24%
5%
Excellent
Very Good
Good
Average

College of Management and Computer Science, Yavatmal

Student Satisfaction Survey Questionnaire (Academic Session 2020-2021)

This questionnaire has been designed by IQAC of College of Management and Computer Science, Yavatmal, to seek a feedback from students to upgrade the quality in higher education.

Note:- ***A student will have to respond to all the questions with sincere efforts and thoughts. Her identity will not be revealed.***

a) Class M.Sc-II

c) Which degree program are you opting now? BCA / BBA / M.Sc.(Compu.) / MBA

d) Which program you presently pursuing? Computer Science / Management

*** It is necessary to attempt all the questions compulsorily. Each question has four responses, choose the most appropriate one**

Sr. No.	Questionnaire	Excellent	Very Good	Good	Average
1	Infrastructure facilities such as classrooms, Sanitation, sports/games, drinking water, etc. available in the college		✓		
2	Parking Facilities		✓		
3	Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.		✓		
4	Lab facilities available in computer science department.		✓		
5	The functioning of the placement cell		✓		
6	Efforts by the college to improve the quality of teaching and learning.		✓		
7	Mechanism of Grievances redressal	✓			
8	Helpfulness by the college administrative staff		✓		
9	Examination and evaluation system		✓		
10	Encouragement provided to the students for participation in intercollegiate competitions	✓			
11	Discipline practices followed in the campus		✓		
12	Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.		✓		

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Note:- ***A student will have to respond to all the questions with sincere efforts and thoughts. Her identity will not be revealed.***

a) Class BCA - II

c) Which degree program are you opting now? ✓ BCA / BBA / M.Sc.(Compu.) / MBA

d) Which program you presently pursuing? ✓ Computer Science / Management

*** It is necessary to attempt all the questions compulsorily. Each question has four responses, choose the most appropriate one**

Sr. No.	Questionnaire	Excellent	Very Good	Good	Average
1	Infrastructure facilities such as classrooms, Sanitation, sports/games, drinking water, etc. available in the college		✓		
2	Parking Facilities		✓		
3	Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.	✓			
4	Lab facilities available in computer science department.		✓		
5	The functioning of the placement cell	✓			
6	Efforts by the college to improve the quality of teaching and learning.		✓		
7	Mechanism of Grievances redressal		✓		
8	Helpfulness by the college administrative staff		✓		
9	Examination and evaluation system		✓		
10	Encouragement provided to the students for participation in intercollegiate competitions	✓			
11	Discipline practices followed in the campus	✓			
12	Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.		✓		

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a) Class BCA III

c) Which degree program are you opting now? BCA / BBA / M.Sc.(Compu.) / MBA

d) Which program you presently pursuing? Computer Science / Management

*** It is necessary to attempt all the questions compulsorily. Each question has four responses, choose the most appropriate one**

Sr. No.	Questionnaire	Excellent	Very Good	Good	Average
1	Infrastructure facilities such as classrooms, Sanitation, sports/games, drinking water, etc. available in the college	✓			
2	Parking Facilities	✓			
3	Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.		✓		
4	Lab facilities available in computer science department.	✓			
5	The functioning of the placement cell		✓		
6	Efforts by the college to improve the quality of teaching and learning.		✓		
7	Mechanism of Grievances redressal		✓		
8	Helpfulness by the college administrative staff	✓			
9	Examination and evaluation system		✓		
10	Encouragement provided to the students for participation in intercollegiate competitions	✓			
11	Discipline practices followed in the campus		✓		
12	Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.		✓		

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Note:- ***A student will have to respond to all the questions with sincere efforts and thoughts. Her identity will not be revealed.***

a) Class MBA-II

c) Which degree program are you opting now? BCA / BBA / M.Sc.(Compu.) / MBA

d) Which program you presently pursuing? Computer Science / Management

*** It is necessary to attempt all the questions compulsorily. Each question has four responses, choose the most appropriate one**

Sr. No.	Questionnaire	Excellent	Very Good	Good	Average
1	Infrastructure facilities such as classrooms, Sanitation, sports/games, drinking water, etc. available in the college	✓			
2	Parking Facilities	✓			
3	Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.		✓		
4	Lab facilities available in computer science department.		✓		
5	The functioning of the placement cell		✓		
6	Efforts by the college to improve the quality of teaching and learning.	✓			
7	Mechanism of Grievances redressal		✓		
8	Helpfulness by the college administrative staff		✓		
9	Examination and evaluation system	✓			
10	Encouragement provided to the students for participation in intercollegiate competitions	✓			
11	Discipline practices followed in the campus		✓		
12	Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.		✓		

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(Academic Session 2020-2021)

This questionnaire has been designed by IQAC of College of Management and Computer Science, Yavatmal, to seek a feedback from students to upgrade the quality in higher education.

Note:- ***A student will have to respond to all the questions with sincere efforts and thoughts. Her identity will not be revealed.***

a) Class BBA III

c) Which degree program are you opting now? BCA / BBA / M.Sc.(Compu.) / MBA

d) Which program you presently pursuing? Computer Science / Management

*** It is necessary to attempt all the questions compulsorily. Each question has four responses, choose the most appropriate one**

Sr. No.	Questionnaire	Excellent	Very Good	Good	Average
1	Infrastructure facilities such as classrooms, Sanitation, sports/games, drinking water, etc. available in the college	✓			
2	Parking Facilities		✓		
3	Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.			✓	
4	Lab facilities available in computer science department.	✓			
5	The functioning of the placement cell			✓	
6	Efforts by the college to improve the quality of teaching and learning.			✓	
7	Mechanism of Grievances redressal		✓		
8	Helpfulness by the college administrative staff	✓			
9	Examination and evaluation system		✓		
10	Encouragement provided to the students for participation in intercollegiate competitions	✓			
11	Discipline practices followed in the campus			✓	
12	Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career oriented programs etc.	✓			

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